

SMART VALVES, INC.
QUALITY POLICY
01-12-2021

SMART VALVES, INC. is an innovative, reliable, and quality assessment partner that develops Venturi type steam traps, the SMART Steam Trap, and industrial valves, the SMART Valves.

By improving the quality of the company's business processes to ensure the successful and targeted development of the company, stable and competitive position in the market, we undertake to:

- ✚ to carry out the activity in accordance with the legal acts regulating the field of business and other requirements which the organization assumes to fulfil to achieve compliance with the requirements of ISO 9001:2015 standard.
- ✚ continuously improve the performance of the Quality management system, considering performance, feedback from customers, partners, employees.
- ✚ continuously improve regular contacts with their partners and suppliers.
- ✚ promote the upskilling of workers.
- ✚ innovate and look for solutions to improve the quality of business processes.
- ✚ to guarantee workers safe and healthy working conditions, to help the worker understand his own responsibility to protect his own health and that of those around him.
- ✚ to raise the environmental awareness of employees, to carry out pollution prevention through safe and responsible waste management.
- ✚ use natural resources responsibly.
- ✚ continuously improve the effectiveness of the Quality management system, which includes quality aspects management, considering performance, employee suggestions, feedback from customers and partners.

***Our goal and commitment** are to provide our customers with services that comply with ISO 9001:2015 and regulatory requirements.*

CEO

Uldis Liepnis